**Eoin Doogan**

6 Iveagh Gardens Crumlin D12 ¦ Mobile +353(86)851-7280 Email eoindoogan@gmail.com

**Professional Experience**

I’m highly motivated and enjoy working and leading teams to deliver defined and measureable company objectives. I’m an experienced PM, and application development manager. My leadership skills have enabled me to manage teams to deliver projects across a portfolio of applications, using both waterfall and agile methodologies. I’ve strong client focus, communication and organisational skills. I’m capable of working at strategy level to deliver company deliverables where my strong process engineering skills have enabled me to make improvements delivering increased company efficiencies

Highlights of Expertise

|  |  |  |
| --- | --- | --- |
| * Project management | * Resource Management | * Vendor Management |
| * IT Strategy | * Service Delivery Management | * Budget Management |
|  |  |  |

**Relevant Experience**

**Tallaght University Hospital June 2021 – Present**

**Project Manager**

**Head of PMO**

As a project manager in Tallaght university Hospital I’ve delivered projects that formed part of the overall programme of work. This programme of projects were derived from the Hospitals overall digital strategy.

* Project managed software upgrades to clinical systems
* Project managed installation configuration of new software

As the Head of the PMO I managed a team of 6 Project managers. Reported on progress of the overall programme to the Executive management team. Implemented new process to make the project management methodology more robust.

**FNZ, Dublin May 2016 – May 2021**

**Project Manager**

FNZ are one of the major Third Part Administrators in the Insurance sector in Ireland with a mainly Italian client network. IPSI are in the process of reorganising for growth and as a key function have implemented a Project Management Office. The main benefits are to drive efficiencies in how they deliver projects along with enabling them to expand seamlessly

* Project manager for a major client with an annual budget of 3.5 million
* Delivering a portfolio of Project for clients
* Designing the processes for the Project Management Office to ensure the correct project management and Governance is in place to manage and monitor the portfolio
* Developing Key components of the Project management framework (Estimation) to ensure that projects are profitable

**ICON PLC, Dublin May 2015 – June 2016**

**Product Owner**

As one of the leading Clinical Research Organizations in the World – ICON are developing a suite of Products both Clinical and Patient focused in order to reduce the recruitment time for enrolling Patients onto clinical studies while providing Clinicians with the necessary tools to manage the trial efficiently.

* Product owner for the development of Patient Recruitment and Patient Retention Portals
* Product owner for the development of an Eligibility tool that enables accurate forecasting of a clinical site to deliver patients for the research studied.
* Designing the processes for the efficient deployment of portal for customers.
* 3rd party vendor management for the development to the software

**Depfa Bank, Dublin July 2014 – April 2015**

**Project Manager**

As part of the disentanglement of the bank from its parent company I’ve managed the software licence requirements for Depfa to ensure that the all the software used by the bank (value of €7 million) is properly licenced.

* Management of a budget of €7 Million
* Contract Negotiation
* Vendor Management
* Designed and implemented process for contract negotiation and renewal management

**State Street, Dublin January 2013 – February 2014**

**Project Manager**

This role is to deliver a portfolio of projects both business and IT based. Manage the IT based projects through the off shore development teams. Ensure the proper bedding in of the projects in the operational business teams and ensure a handover to the production support team.

* The management of a portfolio of Projects delivering business critical functionality to Fund Managers.

**LeasePlan Information Services, Dublin Aug 2008 – Jul 2012**

**IT Director**

This role was to lead and manage a team to deliver the maintenance and service of a portfolio of applications that were used by an internal captive customer base. The portfolio of applications, which included quotations systems, reporting system and remarketing systems were managed to a set of service levels that were agreed by our customers. These were reported on a monthly basis to the application owners and on a quarterly basis to a steering committee of the overall group.

* The management of a portfolio of applications used by a global internal customer base.
* The service management delivery for the portfolio of applications to service levels that were agreed to by customers.
* Preparation of annual financial and resource planning for the department
* Implements process initiatives to deliver greater efficiencies

**Other Experience**

|  |  |  |
| --- | --- | --- |
| Company | Role | Duration |
| Capita | Consultant | Sep 2005 – Aug 2008 |
| Bank of Ireland | Consultant | Jan 2004 – Aug 2005 |
| Vision Consulting | Consultant | Jan2002- Aug 2004 |
| Exaxe Consulting, Dublin | Project Manager | Jan 1997-Dec 2002 |
| Bank of Ireland | Senior Analyst Programmer | Jan 1995 – Sept 1997 |
| American Appraisal Madrid | Senior Analyst Programmer | Sept 1991 – Oct 1994 |
| L’Oreal Paris | Analyst Programmer | Jan 1990 Aug 1991 |
| Télélangue, Paris | English Teacher | Sept 1997 Mar 1989 |

**Education**

**Bachelor of Arts in Economics and Politics - University College Dublin**

**Diploma in Computer Science - Institute de PolyInformatique (Paris)**

**PMP Certified**